



**Dear parents and legal guardians,**

**due to current regulations issued by the State Government of Lower Saxony, we must make you aware of the following provisions:**

### **Visiting rules**

- Only two set, named caregivers per patient are allowed within the facility. As only one of these persons is permitted to stay with the patient over a longer period, the two caregivers may take turns. Individual solutions can be arranged in cases of special medical circumstances.
- Both persons must be named definitively. It is not possible to change the second caregiver. If one of these persons stays with your child overnight, they will receive a wristband. Otherwise, accompanying persons receive a grey admission badge, which they must show at the clinic entrance.
- Please keep your German identity card (Personalausweis) or other official document handy.
- Because of social distancing rules, **NO** other persons – including siblings – may be admitted, the only exception being breastfed infants.
- All persons apart from the patient must fill in a pink documentation form at the entrance. Please keep the documentation form with you for the duration of your stay at the facility, and only return it when you are leaving the building. After registering at the outpatient and admission centre (Ambulanz- und Aufnahmenzentrum), please proceed directly to your destination ward and report to the desk officer there.

### **Compulsory face masks**

- All persons must permanently wear a face mask while inside the hospital, including in patient rooms. Masks may only be removed for eating and sleeping.
- Fabric masks are permitted, provided they are clean and have not become damp, and are covering the entire mouth and nose. Shawls and scarves are not permitted!

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### **Please comply with the general hygiene rules**

- Please perform hand disinfection before each time you enter, and upon leaving the hospital, as well as before each time you enter or leave the patient room.
- Please observe the minimum social distance of 1.5 m.
- Wearing your own protective gloves is not permitted, as it prevents proper hand disinfection.
- Cough and sneeze etiquette (into the crook of your arm) must always be observed.

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